



Manistee County Council on Aging:
Senior Services Reimbursement Program

The Manistee County Council on Aging Board of Directors voted unanimously in November 2016 to revise the nonprofit's Senior Services Reimbursement program. The board decided that the MCCOA will reimburse Manistee County senior citizens (those 60 and older) up to \$40 monthly in TOTAL for any homemaker, chore, transportation, help with shopping and other services that seniors obtain on their own from their own suppliers. The intent of the program is to reimburse services that keep seniors independent and in their own homes. The program will be made available to all Manistee County residents age 60 years or older, **with income restrictions**. The program changes took place in January, 2017.

MCCOA will reimburse paid receipts. Bills will be reimbursed according to the date the work was performed--so if the work was performed in August, the receipt will count towards a household's \$40 August allotment. If work was performed in September, the receipt counts toward September. The \$40 allotment is not lost if a receipt is not turned in during the same month the work was performed. For instance, a receipt for work performed in one month can still be turned in the next month and will count towards the previous month's \$40. All receipts/bills must be submitted within 30 days of service.

Seniors should mail or bring in a copy of a paid receipt to the Manistee Senior Center at 457 River St., Manistee.

Receipts should include the following information:

- The senior's name, telephone number and date of birth;
- Date the work was performed
- Amount the senior paid the service provider
- Type of service (lawn, house cleaning, transportation, help with shopping, etc; and
- Signature of service provider.

Reimbursement requests will be processed on a first-in, first-out basis, and checks will be sent out by mail twice a month. **Expect approximately a two-week delay between submission of receipts and mailing of checks.** Only paid bills will be reimbursed.

MCCOA will make a limited referral list available to seniors who are unable to find help with chores on their own. Seniors are NOT required to select contractors off this list. They are able to select the contractors they wish to employ. The board has decided that these service contractors can include family members.

If you have any questions or concerns, please contact the Manistee County Council on Aging at (231)723-6477 or write a letter to the MCCOA Senior Reimbursement Program and send it to 457 River St., Manistee MI 49660.

SERVICES NOT COVERED Include, but are not limited to:

- Plumbing repairs/service
- Heating/ A/C repairs/service
- Electrical repairs/service
- Auto repairs
- Lawn mower/tractor repairs
- Carpet cleaning
- Painting
- Personal/home care
- Any services provided while senior is not living at home (i.e. at medical care, hospital, winter home, etc.)